



TIRE SAFETY RECALL PROGRAM 23_T006

Instructions for Filing a Continental Tire Canada (CTC) Reimbursement Request Form This form is to be used by any consumer who purchased tire(s) eligible for reimbursement under the CTC Tire Safety Recall Program. The tires included in the CTC Tire Safety Recall Program are :

Brand	Tire Line	Tire Size	L&S Index	Article	DOT	ONLY these DOT Weeks
Continental	CrossContact LX25	235/55 R18	100H	15491450000	1H3LWB85	1423 and 1623
Continental	CrossContact LX25	225/65 R17	102H	15509980000	11H0F9HLH	1423, 1523, 1623 and 1723

To be eligible for reimbursement you must complete a Reimbursement Request Form and submit this form with the required documents to CTC by July 31, 2024.

- For Replacement tires:
 - A copy of the receipt showing the purchase of the recalled tire(s)
 - A copy of the receipt showing the purchase of the replacement tire(s)

Customer Information *Please print clearly* File # _____

Customer Name: _____

Address: _____

City: _____ State: _____ Zip code _____

Daytime Phone (including area code) () _____

Recall Tire Information

Line: _____

DOT: _____

DOT week _____

Replacement Tire Information

Name of Dealer where tires were purchased _____

Dealer street address _____

City: _____ State: _____ Zip code: _____

Dealer Phone Number (including area code) () _____ Date of purchase _____

Vehicle Information: Year _____ Make _____ Model _____

Amount Paid \$ _____

Attach sales receipt (original or copy) that identifies the replacement tires and the total amount paid. Reimbursement will be based on submitted sales receipt, not to exceed a suggested retail price of the tire.

Upon approval of your request a refund will be mailed. Please allow 8 weeks for processing.

My signature below certifies that the information contained in this Request is true and accurate.

Signature _____ Date _____

Email or Mail Completed Form and a copy of the purchase receipt to:

Email to: continentaltire@custhelp.com

Mail to:

Continental Tire Canada, Inc.
1 Robert Speck Parkway, Suite No. 900
Mississauga, Ontario
L4Z 3M3

Phone: 1-855-453-1962